



## **U.S. Army E-Sports Twitch Chat Guidelines**

### **Summary:**

#### **DO:**

1. Be civil to everyone.
2. Be respectful of everyone.
3. Express your point of view.

#### **DO NOT:**

1. Use profanity, demeaning, or obscene language.
2. Advocate unlawful violence.
3. Make personal attacks.
4. Harass or bully any person.
5. Spam.
6. Disclose any other person's private information.
7. Advertise or offer to sell any product or service.
8. Post in a language other than English.

### **Details:**

1. Using profanity or demeaning or obscene language. (Note: Posts containing any of these prohibited terms may be automatically blocked by AutoMod Features using the Blocked Terms and Phrases List.) This includes, but is not limited to:

- 1.1. Common profanity or so-called "curse words";
- 1.2. Sexually explicit or pornographic language and explicit references to genitalia or private areas of the body;
- 1.3. Racial or ethnic slurs;
- 1.4. Demeaning or insulting terms for any group defined by gender, gender identity, age, race, ethnicity, religion, or sexual orientation; or
- 1.5. The graphic or visual equivalent of any of the above.

2. Advocating unlawful violence against any person or group of persons. While this rule will be strictly enforced to avoid circumvention, it does not prohibit comments or statements that clearly pertain purely to actions taken in a game against adversary avatars. Advocating unlawful violence includes, but is not limited to:

- 2.1. Expressing intent to use or cause unlawful violence;
- 2.2. Expressing a desire or wish to use or cause unlawful violence;

- 2.3. Expressing a desire or wish that unlawful violence be used or caused; and
- 2.4. Suggesting that it would be appropriate or desirable for unlawful violence to be used or caused.

3. Making personal attacks on any person (including posting a personal attack that is ostensibly directed at the poster themselves). Civilly expressed criticism of or disagreement with another's opinions, choices, preferences, or actions is not a personal attack. Personal attacks include, but are not limited to:

- 3.1. Threatening—explicitly or implicitly—to harm any person, directly or indirectly;
- 3.2. Encouraging or suggesting that any person should be harmed or should harm themselves or any other person;
- 3.3. Wishing for harm to occur to any person;
- 3.4. Making offensive references to or about the sexual activity or preferences any person, regardless of whether the language involved is sexually explicit; and
- 3.5. Making demeaning or insulting comments about any person's personal appearance, physical or mental ability or disability, or clothing.

4. Harassing or bullying any person. Civilly expressed criticism of or disagreement with another's opinions, choices, preferences, or actions is not harassment or bullying. Harassment and bullying include, but are not limited to:

- 4.1. Repeatedly insulting a person or calling them names;
- 4.2. Repeated suggestions that a person leave or stop participating in the channel, stream, or chat;
- 4.3. Repeated comments on a person's physical appearance or attractiveness;
- 4.4. Repeated requests or suggestions that a person engage in any kind of sexual or romantic relationship or activity; and
- 4.5. Repeated requests for a person to disclose their location, contact information, or identifying details.

5. Spamming. Spam is defined as posting or re-posting the same or substantially equivalent message three (3) or more times during a Stream. Spamming is defined by the number of same/substantially equivalent messages, rather than by the number of distinct posts, comments, or Users involved. The content or viewpoint of the repeated message is irrelevant when determining whether activity constitutes spam. Therefore, a User who repeats another's message may be violating this Rule, even if that User only posts the message once.

6. Disclosing, threatening to disclose, expressing an intent to disclose, or requesting that any third party disclose any other person's private information or personally identifying information (PID). These categories include any information that is normally kept from public disclosure and specifically include, but are not limited to:

- 6.1. Full name;
- 6.2. Date of birth;
- 6.3. Social security number, driver's license number, DOD ID number, passport number, or other government-issued identification number;
- 6.4. Telephone number or email address;
- 6.5. Work, home, or mailing address;
- 6.6. Medical information; and
- 6.7. Vehicle description, VIN, or license number.

7. Posting commercial advertisements or offers to sell any product or service. (Note that posting of links or URLs is automatically blocked).

8. Post in a language other than English. English is the official language of all social media and streaming channels.

A user on the U.S. Army E-Sports Twitch channel may be moderated for violations of any of the above rules. Moderation may include having posts ignored and not responded to or deleted. Additional moderation steps may also include having users timed out. The time outs can range from 1 to 96 hours. Depending on the nature, frequency, and severity of the violation, a user may be permanently banned from the channel. A user who is permanently banned will be notified of the ban and provided the specific infraction that caused the ban. A user who does not agree with ban decision may appeal. The ban appeal process is outlined below.

## **Ban Appeal Procedure:**

1. Any user who receives a permanent ban on the U.S. Army E-Sports Twitch channel may submit an appeals request.

2. Submit the following information to: [usarmy.knox.usarec.mbx.army-esports@mail.mil](mailto:usarmy.knox.usarec.mbx.army-esports@mail.mil)

- a) Full name
- b) Twitch user name / gamer tag / handle
- c) Date ban notification was received
- d) The rule included in the ban notification that was listed as being violated
- e) An explanation as to why you think the ban should be removed
- f) Any supporting documents or information that should be considered